

REVISED  
AND UPDATED

## Did You Know...

**Hearing Loss: The Invisible Handicap** is a significant resource that can assist Directors of Nursing, Administrators and Nurse Educators to comply with the Australian Government Aged Care Standards. Residential facilities are required to identify and to effectively manage any sensory loss. Well managed hearing impaired residents become more confident and more independent. This in turn can free up valuable staff time

One in three people over the age of 65 have a significant loss of hearing. The prevalence increases with increasing age. Hearing loss is called the invisible handicap because it is very often overlooked. Inappropriate responses, withdrawal and depression resulting from hearing impairment are frequently incorrectly attributed to confusion or dementia.

Some older people do not understand the problem themselves. Others resist hearing aids because visual problems and reduced manual dexterity may cause difficulty in manipulating hearing aid controls or in inserting hearing aid batteries, hearing aids and ear moulds.

**One way to reduce the impact of hearing impairment in older people is to provide carers and health professionals with information on hearing impairment, available resources, the correct use of hearing aids, and communication tactics.**

## About the Author...

Dr Jenny Rosen MA PhD CCC (ASHA) Aud/Sp FAudSA CCP is an audiologist whose many publications about acquired hearing loss in adults demonstrate her special interest in this area. She has worked, and presented at conferences, in Australia, Europe, and North America. Dr Rosen was a founding member of SHHH Australia Inc, and is an Honorary Life Member.

## About SHHH...

SHHH Australia Inc (Self Help for Hard of Hearing People) is a voluntary, non-profit educational association dedicated to improving the quality of life of people with hearing loss, and to promoting community understanding about hearing loss, its impact, and its management. SHHH believes that knowledge is essential to achieving these aims. As our name suggests, SHHH provides a range of activities which aim to assist each hearing impaired person to maximise their hearing management.

The SHHH website at [www.shhhaust.org](http://www.shhhaust.org) contains information about hearing loss. Included are printable order forms for **Hearing Loss: The Invisible Handicap** and printable information sheets on a range of related topics. The website is updated regularly.

*For further information,  
contact:*

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[www.shhhaust.org](http://www.shhhaust.org)

## SHHH

SELF HELP FOR  
HARD OF HEARING PEOPLE

## TRAINING AND RESOURCE PACKAGE TO IMPROVE COMMUNICATION WITH OLDER HEARING IMPAIRED PEOPLE

## HEARING LOSS: THE INVISIBLE HANDICAP



Jenny Rosen  
MA PhD

- increase your staff's understanding of hearing loss and its effects
- improve your staff's communication with older people
- provide your staff with information about hearing aids and related resources
- ensure that you and your staff comply with government standards and guidelines for funding

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## HEARING LOSS: THE INVISIBLE HANDICAP

is a practical training and resource package to improve communication with older people, many of whom will have unrecognized hearing impairment. The package comprises:

A **manual** containing:

- a training program in three half-hour sessions which can be repeated as often as necessary. The program is also suitable for self-study.
- complete support material for use by staff trainers with no previous background in hearing impairment
- guidelines for developing an on-going hearing help program to assist hearing impaired people in residential care
- information on hearing loss and relevant community resources

A **CD-ROM/DVD disc** including a 20 minute audio visual segment designed to supplement the three sessions of the training program (also available in video format as an optional extra).

Handouts are available for photocopying from the manual or for print out from the CD ROM/DVD. The CD ROM/DVD disc also contains printable translations of two illustrated handouts in several community languages, and a simulated hearing loss segment.

## HEARING LOSS: THE INVISIBLE HANDICAP

is published by SHHH Australia Inc with the aim of improving the quality of life for older hearing impaired people.

## HEARING LOSS: THE INVISIBLE HANDICAP

is essential resource information for:

- staff in nursing homes and hostels
- staff in retirement villages
- home and community care workers
- community nurses
- volunteers in community programs
- those caring for older people at home

No previous knowledge or experience of hearing impairment is required to benefit from its use.

### Price quoted is in \$A\*

Standard Package (Manual plus CD ROM)	\$265.00
Postage + packing	\$8.80
Video (Optional extra)	\$22.00
Postage + packing	\$8.80

\* For overseas orders-price on application

### PLEASE NOTE:

#### SHHH will process orders by mail only

Orders for a single package must be accompanied by full payment to cover both package and postage.

Orders for more than one package will be invoiced within seven (7) days

Cheques and money orders should be made payable to **SHHH Australia Inc.**

**For orders other than by mail**, contact a specialist supplier. Try **Deafness Resources Australia** (Toll free in Australia) phone (voice) 1800 555 201 (TTY) 1800 555 203 (fax) 02 9895 2972 or [www.deafnessresources.net.au](http://www.deafnessresources.net.au)



## ORDER FORM

## HEARING LOSS: THE INVISIBLE HANDICAP

Please print clearly

Name .....

Organization .....

Street .....

Suburb/Town/City .....

State ..... Postcode .....

Phone ( ) .....

Organization Order No .....

Number required:

Standard Package \_\_\_\_\_ @ \$265.00 ea  
(Manual and CD ROM)

Optional video \_\_\_\_\_ @ \$22.00 ea

### TOTAL COST

Package/s Qty \$ .....

Video/s Qty \$ .....

Postage + packing \$ .....

Total \$ .....

Cheque <input type="checkbox"/>	Money Order <input type="checkbox"/>	Credit card <input type="checkbox"/>
Mastercard <input type="checkbox"/>	Visa <input type="checkbox"/>	
Card No: ___/___/___/___		Expiry Date: ___/___
Signature: .....		

Please mail completed order form to:

**SHHH Australia Inc**  
**1334 Pacific Highway, Turrumurra NSW 2074**

**Note:** For orders other than by mail, see previous panel.

OFFICE USE ONLY: Date Received:

Invoice Cheque Credit card Money Order

Receipt No: .....

